Lama
Sistemas de filtrado / Filtration systems
by
h2o innovation

PRODUCT WARRANTY

This commercial warranty ("Warranty") applies exclusively to transactions between businesses or professionals and sets out the warranty conditions offered by Lama Sistemas de Filtrado S.L.U. ("LAMA") in respect of the products supplied. It constitutes an additional and voluntary commercial warranty offered by LAMA on the terms set out in this document. Its granting, duration, scope and exclusions are as set out herein and shall not, in themselves, constitute an extension of any mandatory legal or contractual liabilities. This Warranty is intended to supplement, and not replace, the H2O Innovation group standard terms and conditions of sale of parts and components ("Terms and Conditions"). Except as expressly modified by this Warranty, all terms, conditions, limitations, exclusions, remedies and other provisions set out in the Terms and Conditions remain in full force and effect. In the event of any conflict or inconsistency between this Warranty and the Terms and Conditions, this Warranty shall prevail solely with respect to the specific warranty terms expressly addressed herein, and the applicable Terms and Conditions shall prevail in all other respects.

• Lama guarantees all its products for a period of 1 year from the date of invoicing against defects in manufacture and/or materials existing in the product at the time of supply. The purchaser has a period of 30 days from the date on which the defect is detected to notify LAMA in writing, providing the necessary information for its analysis, provided that this falls within the aforementioned 1-year warranty period. Failure to comply with this duty to notify shall not, in itself, result in the loss of legally inalienable rights; however, LAMA may refuse to bear any additional costs or damages that are a direct consequence of the late notification, where this is proven.

The application of this Warranty shall be subject to LAMA's technical verification that the alleged defect exists and that it is attributable to a manufacturing or material defect covered by this Warranty, without prejudice to the rights to which the parties are entitled under applicable legislation.

• As a specific exception to the general 1-year Warranty period, the Warranty period against corrosion perforation is 2 years from the date of invoicing.

• The Warranty period for repairs carried out by LAMA is 6 months from the date of issuance of the repair invoice. This repair Warranty applies exclusively to defects in the components replaced and the labour associated with that specific repair. It does not renew, restart or extend the original Warranty period for the product, except that the repaired or replaced components remain covered for this 6-month period. Subject to applicable law, the exclusions of indirect and consequential damages set out below apply equally to this repair Warranty.

• The Warranty covers, depending on the most appropriate course of action following verification by LAMA staff, either the replacement of the faulty part or its repair to ensure equivalent performance.

The warranty includes labour carried out at LAMA's premises, but does not cover, unless expressly agreed otherwise, transport costs, travel expenses and dismantling and reassembly costs.

• Please check the product data sheets for the maximum working pressures and minimum backwash pressures, depending on the model in question, as well as the flow rates as set out in the specific tables for each product and type of water, as failure to comply with any of these parameters will invalidate the Warranty if this is the cause of the product malfunction.

• Check that the filter element used has a pore size smaller than the suspended particles in the water to ensure proper physical filtration.

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• Please read the user manual before assembling and connecting the unit to ensure it operates correctly.

• The Warranty shall be void in the event of any breakage, removal or tampering with the product's serial numbers or labelling, or any actions that prevent the item from being identified or traced

WARRANTY EXCLUSIONS

• Accidents, improper transport, damage, mishandling or unauthorised modifications to the product.

• Preventative maintenance, cleaning, and the replacement of filter elements and consumables which, according to the installation manuals, are the responsibility of the purchaser or user.

• Natural wear and tear, deterioration or wear of components resulting from normal use or from fatigue, abrasion, high temperatures or corrosion inherent in the operating conditions, unless such deterioration is a direct consequence of a manufacturing defect covered by the warranty.

• Any damage or deterioration resulting, directly or indirectly, from the use, installation or operation of the product outside the parameters for pressure, flow rate, water quality and characteristics specified for the relevant model in its technical data sheet.

• Damp in the switchboard, solenoids and other electrical equipment.

• Nor shall wear and tear on hydrocyclones caused by abrasion from sand and stones be regarded as manufacturing defects.

• Pressures higher or lower than those specified in the relevant tables for each product.

• Acidic water or environmental conditions, sedimentation, precipitation, clumping of bacteria or algae.

• Ramming charges, haulage charges and transport costs.

• Damage or faults resulting from incorrect or faulty installation, carried out by personnel lacking the technical qualifications required for such installation, or where LAMA's technical guidelines or instructions have not been followed.

• If the drainage pipes are under pressure, both valves and solenoids.

• Water quality parameters or pollutant concentrations outside the specified ranges.

• Damage to third parties, theft or vandalism.

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WARRANTY CLAIMS

• This product has been tested at the factory and meets quality standards. Should you nevertheless find any malfuntion with it, please inform your supplier and quote the control codes from this document or those printed on the filters themselves.

• For any claim, you must provide this document, the item and product codes listed here, or the purchase invoice.

Article: _____

Batch/Lot: _____

Date: _____

Signature:

LAMA's liability arising from this Warranty shall be limited to the obligations expressly set out therein, to the extent permitted by applicable law, and shall be limited to the amount actually paid by the purchaser for the product in question.

In particular, unless required by law, LAMA shall not be liable for indirect damages, loss of profit, loss of production, loss of business, loss of contracts or any other consequential damages arising from any failure of the product.

The purchase of products, in accordance with The Terms and Conditions, implies acceptance of this Warranty.

This Warranty is governed in its entirety by Spanish law. For the resolution of any dispute or disagreement that may arise in relation to the interpretation, validity or enforcement of this warranty, the parties expressly submit to the jurisdiction and competence of the Courts and Tribunals of the city of Seville, expressly waiving any other jurisdiction to which they might be entitled, without prejudice to any mandatory rules of jurisdiction that may apply.

Lama
Departamento de Calidad

PRODUCT WARRANTY
Lama Sistemas de Filtrado